



## RMA Request Form

**Service repair policy: Products purchased through Trossen Robotics may be returned for repair or exchange by following these steps:**

1. Please review our Return Policy online to make sure return / repair is eligible
2. Call Trossen Robotics for trouble shooting tips and to obtain RMA number  
- *RMA number must be given by Trossen Robotics prior to any shipment*
3. Return your product with **copy of original receipt / invoice and RMA form** to the following address:

Trossen Robotics  
 Attn: Warranty Repairs / Returns  
 2749 Curtiss Ave.  
 Downers Grove, IL 60515

**Prior to return please call (877) 898-1005 for RMA number**

Name: \_\_\_\_\_ Order Number: \_\_\_\_\_

Part No: \_\_\_\_\_ Product Name: \_\_\_\_\_ Quantity: \_\_\_\_\_

Part No: \_\_\_\_\_ Product Name: \_\_\_\_\_ Quantity: \_\_\_\_\_

**Please check one of the following: (All returns are subject to inspection and may be return at your expense)**

**Return for repair / exchange**

Please ship repair / exchange to the following address (no P.O. boxes)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone no: \_\_\_\_\_

Reason for repair/exchange:

\_\_\_\_\_

**Return for refund (15% restocking fee applies)**

Reason for return:

\_\_\_\_\_

**To be filled in once you have called Trossen Robotics (877) 898-1005**

Tech who assisted you: \_\_\_\_\_

Phone in date: \_\_\_\_\_ Trossen Robotics RMA No: \_\_\_\_\_  
RMA No. valid 15 days after issuance

**Leave Blank (to be filled out by Trossen Robotics):**

Action: \_\_\_\_\_

Result: \_\_\_\_\_

Refund / Return Date: \_\_\_\_\_ Name: \_\_\_\_\_

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