



RMA Request Form

Service repair policy: Products purchased through Trossen Robotics may be returned for repair or exchange by following these steps:

1. Please review our Return Policy online to make sure return / repair is eligible
2. Call Trossen Robotics for trouble shooting tips and to obtain RMA number
- *RMA number must be given by Trossen Robotics prior to any shipment*
3. Return your product with copy of original receipt / invoice and RMA form to the following address:

Trossen Robotics
 Attn: Warranty Repairs / Returns
 2854 Hitchcock Avenue
 Downers Grove, IL 60515

Prior to return please call (877) 898-1005 for RMA number

Name: _____ Order Number: _____

Part No: _____ Product Name: _____ Quantity: _____

Part No: _____ Product Name: _____ Quantity: _____

Please check one of the following: (All returns are subject to inspection and may be return at your expense)

Return for repair / exchange

Please ship repair / exchange to the following address (no P.O. boxes)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone no: _____

Reason for repair/exchange:

Return for refund (15% restocking fee applies)

Reason for return:

To be filled in once you have called Trossen Robotics (877) 898-1005

Tech who assisted you: _____

Phone in date: _____ Trossen Robotics RMA No: _____

RMA No. valid 15 days after issuance

Leave Blank (to be filled out by Trossen Robotics):

Action: _____

Result: _____

Refund / Return Date: _____ Name: _____

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